### **DIGITAL TRANSFORMATION SCRUTINY PANEL – 27TH APRIL 2022**

# **Report of the Head of Customer Experience**

### ITEM 7 PANEL UPDATE

### Purpose of the Report

To provide the panel with updates on previously discussed items.

# **Action Requested**

That the panel notes the appendices.

# Reasons

- 1. To ensure the panel received the information requested at the prvious meeting of the panel.
- 2. To assist the panel to make recommendations.

# **Background**

At the meeting of the Digital Transformation Scrutiny Panel on 29th March 2022, additional information on discussed items was requested by the panel. The information is attached as appendices.

Appendices: Appendix A – Digital Inclusion in Charnwood

Appendix B – Total Enquiries Received via Online Web Form

April 2020 – March 2022.

Background Papers: Digital Transformation Scrutiny Panel Minutes – 29th March

2022.

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